

Accelerated Recovery Solutions

Customized support for long-term results



Revenue Integrity Services



Revenue Cycle Management is complex as it is. But adding your system's unique profile to the mix — mission, patient accounting system, staff skillsets, patient demographics, etc. — makes it even harder to ensure a strong, steady cash flow. With all these intricacies, it pays to choose an RCM partner that can be right there with you, working alongside your team to resolve issues and set a course for long-term success.

Through our Accelerated Recovery Solutions, we can customize a solution where our RCM experts work hand in hand with you — onsite, offsite, or both. Our experienced staff has been a financial lifeline for hundreds of clients nationwide. Whatever your challenges are, we can help. Our expertise includes:

- Providing immediate cash flow improvements
- Recovering maximum cash from your portfolio of accounts
- Managing claims and denials
- Working A/R during a system conversion (e.g., EHR, patient accounting, or billing), so your team can focus on learning and starting fresh in the new system
- Identifying, documenting, and implementing enhanced processes and systems, and effective account resolution techniques
- Providing safety net solutions to resolve those difficult-to-collect accounts
- Training staff on new procedures, best practices, and compliance requirements
- Solving other complex needs that go well beyond A/R cleanup

We will get the job done fast but stay with you for as long it takes. The impact of our expertise lasts long after our role ends, because we provide you with the knowledge and process improvements to prevent backlogs and other issues from recurring down the road. It all starts with a call or meeting, where we will discuss your unique challenges and goals. We will then provide a **free diagnosis of your revenue cycle** and recommend optimal solutions to stop issues in their tracks and set your organization up for long-term success.

Our scale and results, by the numbers

- We resolve **\$1.5 billion** in third-party receivables annually.
- We have successfully executed more than **500** A/R projects.
- Backed by more than **25 years** of experience, our project methodology and processes are unmatched in the industry.

Need onsite help? Offsite help? Both? Xtend Healthcare has you covered.

Through our accelerated recovery solutions, we can provide you with timely account resolution, side-by-side training, onsite leadership, and quick resolutions to cash collection issues. We assign you a full-time, dedicated Project Director who:

- Leads our onsite team (if assigned);
- Is readily available to your staff and leadership, ensuring any issues are immediately addressed; and
- Coordinates activity and communications between your management and our Service Center, ensuring your workflows, policies, and priorities are understood and followed.

Our clients report that our onsite/offsite approach reinforces accountability and optimizes outcomes.

“Xtend quickly deployed an onsite team and designated key service center directors/managers to position our hospital and clinic for immediate cash flow improvement.”

— A California hospital

Contact us today. We can't wait to get started.

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