

Physicians: it's time to refocus on patient care

End-to-end revenue cycle solutions
save time and money



Outsourcing Solutions

Streamlining your practice's revenue cycle can free up critical time and resources, letting you focus on what matters most: delivering outstanding patient care. Xtend Healthcare's revenue cycle outsourcing solutions can reduce your cost to collect and your overall operating expenses. You can leverage our solutions individually or combine them for end-to-end improvement throughout your revenue cycle. Our services include:



Front office

- Scheduling
- Patient registration
- Eligibility
- Charge entry
- Coding

Back office

- Billing edits
- Claims submission
- Denial management
- Third-party A/R follow-up
- Customer service
- Develop query templates
- Self-pay collections
- Reporting and analytics



Benefits to you and your patients

Whether you run a small physician practice or a full, hospital-based multispecialty practice, you can enjoy benefits like these when you partner with us:

- Annual **net cash increases of up to 5–10%** and **operating expense savings of up to 25%**, potentially adding millions of dollars to your bottom line
- Lower **collection costs**
- Reduced **A/R days**
- Implementation of a modern, sustainable, and **high-yield revenue cycle**, backed by best practices for **long-term operational and financial success**
- **Increased patient engagement** with timely and accurate documentation and communication

Our physician practice expertise, by the numbers

- More than **3,000** practice clients
- Recovered **\$332M** in A/R for physician practices
- Regularly deliver net cash increases of **up to 5–10%** and operating expense reductions of **up to 25%** for our practice clients
- **30 years** of experience providing solutions to practices of all types and sizes



What makes Xtend Healthcare different and better

These are some of the attributes that make us one of the nation's leading providers of revenue cycle solutions:

- Our operations and executive leadership teams average **30 years** of industry experience, including physician revenue cycle and practice operations.
- We can **onboard and re-badge** employees as Xtend Healthcare employees.
- Our **blended on- and offshore delivery model** maximizes receivable recoveries, facilitates communication, and reduces revenue leakage. We deliver many of our outsourcing solutions to physician practices from our state-of-the-art service center in Dallas, TX.
- We **dedicate a client executive** who is accountable for your solutions' performance, transparency, and success.
- We are system agnostic and deploy best practice workflows within our clients' host systems, and we apply **proprietary and best-of-breed technologies** to optimize outcomes for your patients, staff, and bottom line.

Contact us today. Let's explore solutions that will benefit your patients and your cash flow.

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